



Noxterra Terms and Conditions Form

- I understand that the £300 is not a deposit on the puppy, it is a payment to be added to our waiting list.
- The £300 payment to be paid to be added to the waiting list will be deducted from the total cost of my puppy prior to receiving it.
- I understand that prices may change from the point of being added to the waiting list until I am offered my puppy.
- Applicants WILL NOT be added to the list until,
 - 1- Application Form has been completed and received at our end.
 - 2- Home Check has been carried out.
 - 3- A visit has been carried out at Noxterra HQ (either virtually or in person)
 - 4- The Terms and Conditions form has been returned to us fully completed and the payment has been received.
- The down payment is NON REFUNDABLE
- Once added to the waiting list, you will be given their official waiting list position and an estimated time frame to receive a puppy.
- If clients have a preferred time frame to receive a puppy this will be given to us at the point of entry onto the waiting list, and will be added to your file. In such circumstances no puppies will be offered to clients until their preferred time frame has passed.
- Once a litter has then been born with availability we will contact clients to inform them.
- We will attempt to inform you 3 times, via email, phone call and or text message. If no reply then we will move down the waiting list to inform the next client.
- If the circumstances are not right for you for any reason whatsoever, we will keep you on the list in your original position, and offer you a puppy on the

next available litter. There is a maximum of 3 offers on 3 consecutive litters , if after 3 offers the circumstances aren't right for whatever reason, you will be removed from the waiting list and the entire deposit will be kept.

- The entire balance owed for the puppy will be paid (in full) before the puppy reaches 6 weeks of age. If it is not, the pup will be offered to the next person on the waiting list and any monies paid will be forfeit.
- If you change your mind for whatever reason, at any stage, about wanting a Noxterra puppy the original £300 payment and any monies paid will be forfeited.
- If we decide a Noxterra puppy isn't for you, for whatever reason, the full deposit and any monies paid will be refunded.
- Your waiting list position is not transferable to anyone, unless written permission is given by us.
- If you change your mind on colour/sex of the required puppy once you are on the waiting list you, will be moved across to the appropriate list, but you will be entered at the bottom of the new list, to keep it fair on other applicants
- We reserve the right to remove any applicant from the waiting list at any time at our discretion, in this scenario the full deposit and any monies paid will be fully refunded
- I have read and fully understand each point on this terms and conditions document and agree to each point wholeheartedly and without question.

Print name

Signed

Date

Noxterra Bank Details for payment

For UK Clients

Barclays Bank

Sort 20-25-19

Acct Name Noxterra

Acct No 00959375

For International Clients

Barclays Bank

Sort 20-25-19

Acct Name Noxterra

Acct No 00959375

IBAN - GB78BUKB20251900959375

SWIFTBIC - BUKBGB22

